



GetGigsEasy.co.uk t/a CheerDad Events
Trading Address 28 Lasswade Road, Chertsey, KT16 9HZ

Terms & Conditions of Event Production Services

Acceptance of Terms No signature is required to enact this agreement. By confirming a quote, instructing us to proceed with a booking, or making any payment (including deposits or administration fees), the client explicitly accepts and agrees to be bound by the Terms & Conditions set out below.

1. General & Scope of Service All quotes provided are valid for exactly 30 days from the date of issue. This agreement is for the provision of fully managed event production services. It does not constitute a lease, dry-hire, or sub-hire of equipment. A designated technician (provided by us or our suppliers) will be present to manage the setup and operation for the duration of the event.

2. Equipment Ownership & Client Interference "The Equipment" refers to all hardware, cabling, and infrastructure brought on-site for the event, whether owned directly by us or supplied via our third-party partners. All Equipment remains the property of its respective owner. The client, venue staff, and event attendees are strictly prohibited from moving, modifying, operating, or tampering with The Equipment under any circumstances.

3. Payment Terms To secure a booking and ensure the reservation of equipment and crew, full cleared payment is strictly required no later than 28 days prior to the event date. We reserve the right to cancel the provision of services without liability if funds are not cleared by this deadline. For pre-approved corporate invoiced clients only, payment must clear within 7 days of the invoice date. Late payments will incur statutory interest under the Late Payment of Commercial Debts (Interest) Act 1998 at 8% above the Bank of England base rate, plus fixed debt recovery costs.

4. Cancellations & Non-Refundable Terms Due to the strict contractual commitments required to secure crew and third-party equipment for your event, cancellations must be made in writing and are subject to the following non-refundable charges based on the total agreed fee:

- **Less than 14 days' notice:** 100% of the total fee is payable/retained.
- **14 to 31 days' notice:** 75% of the total fee is payable/retained.

No refunds will be issued for client-initiated cancellations made within 31 days of the event date.

5. Damage, Loss & Client Liability As our technicians will be on-site, we accept responsibility for the standard operation of The Equipment. However, the client assumes absolute financial liability for any physical damage, theft, or loss of The Equipment caused by the reckless or intentional actions of the client, venue staff, or event attendees. The client must reimburse the total cost of replacement or repair, alongside any consequential losses (including extended third-party hire fees) we incur due to the damage.

6. Power, Venue Safety & Authority Compliance The client is responsible for ensuring the venue provides a safe, adequate, and stable 240v mains power supply. **Generators must not be used** to power The Equipment without our explicit prior written permission. Any instruction to reduce volume or cease operations given by an official authority (e.g., Police, Environmental Health, Venue Management) must be followed immediately by our technicians. We accept no liability, nor will we issue refunds, for interruptions or early termination of the event caused by such interventions.

7. Force Majeure We will not be liable for any failure to fulfill this contract where that failure is wholly caused by an event beyond our reasonable control (including, but not limited to, extreme weather, acts of terrorism, natural disasters, or public authority restrictions).